



Thank you for choosing UNO<sup>4</sup>. Please read all instruction carefully to guarantee rates & service!

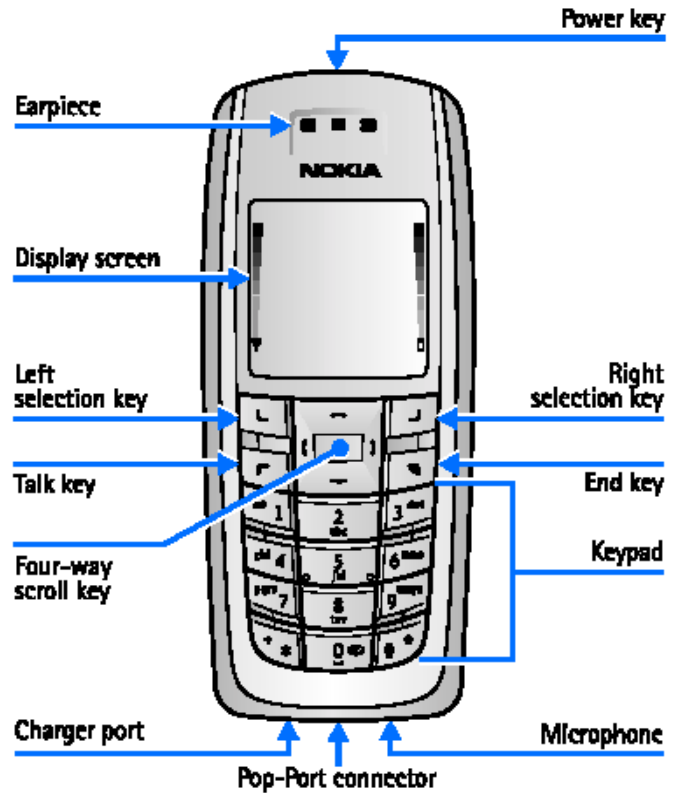
For technical support please call 166 or +17182585200 and press the Call Key.

To report lost phones call the number above or visit [www.uno4.com/lostphone.cfm](http://www.uno4.com/lostphone.cfm)

**FOR NETWORK TROUBLESHOOTING PLEASE SEE ITEM # 3**

- On the back of the phone is a sticker with your UK number.
- To reach you, callers will dial the full number on the sticker and must include the international dialing prefix from their specific country. (see below)
- Your phone works in most countries; rates vary depending on country, Consult our web site for details.

### Your Nokia phone at a glance



## Powering Up & Network Options

1. To turn your phone On or OFF, press and hold the **Power** key for 2 seconds.
2. The phone will automatically search for the local network; once connected your phone is ready to use.
3. Should there be any trouble with the network, you can manually change the network.
  - a. Press the **Left Selection Key** under menu and scroll to the **Settings** and press the **Soft Key** under **Select**.
  - b. Scroll to **Phone Settings** and press **Left Selection Key** under **Select**.
  - c. Scroll to **Network Selection** and press the **Left Selection Key** under **Select**.
  - d. Using the **Scroll Key** highlight **Manual** and press the **Left Selection Key** under **Select**
  - e. A list of available networks will be listed, choose a new network using the **Scroll Key** and press the **Left Selection Key** under **Select**.

## Making & Receiving Calls

1. Press the \* twice and a + will appear then enter the country code, city code and number then press the **Talk Key**. Example +44 XX XXXXXXXX to dial the UK or +1 XXX XXX XXXX to dial the USA  
Ignore any messages some phones may display during this process. Example: “Calls barred”, “Number restricted” “not allowed” and “Please wait....”
2. After dialing the number, there will be a slight pause, and your phone will then ring. Simply answer the phone by pressing the **Talk Key** and your call will now be connected.
3. To reach you, callers must dial their country’s international access then the full number listed on your phone, including the 44. (Example: From USA 011-44-xxx-xxxxxxx; from Europe 00-44-xxxxxxx)
4. If you have opted to add a US number to your UNO<sup>4</sup> Phone, callers from the US can dial that domestic number to reach you anywhere in the world. (Ex: 1-646-555-1212) [you will be charged a per minute rate]

## Text Messages (sms)

Your phone is able to send and receive text messages. (Coverage varies by country)

To create an **SMS**, press the **Left Selection Key** under **Menu** then continue to press the **Left Selection Key** until you see a blank **SMS** Screen. Begin typing your message; use the **Scroll Key** to move the cursor between letters. To send the **SMS** press the **Left Selection Key** under **Options**; **Send** will be highlighted; press the **Left Selection Key** under **Select** then type the recipient’s phone number and press the **OK** and you will see **Message Sent**

## Voice Mail

Voice mail is automatically enabled on your phone and will accept calls when you do not answer in time or if your phone is off. You will be sent a text message alerting you of any new **Voice Messages**.

To retrieve the message:

1. **General Access:** Dial **077** and press **Call Key**, the first time you call you will be able to set up the mail box, during future calls the system play all you saved messages. A voice prompt will explain how to skip, delete, replay or save messages.

## Billing

The UNO<sup>4</sup> billing system operates on an auto recharge concept. Upon shipment of your phone your credit card was billed for all rental, shipping and set up fees for additional services (where applicable). A revolving credit line of \$100 will be extended for phone usage. As you the credit limit your credit card will be charged in intervals of \$100 for usage. If the card is declined, your service will be suspended. To update your credit card please call our 24 hour automated system at +1-703-286-2716. Once the new information has been verified and the balance reset, your phone service will be reinstated within 2 minutes.

## Returning Your Phone

Your phone must be returned to its original pick up point or postmarked within 48 hours of your return to avoid a late fee of \$4 per day. To use our return service (\$10 fee will be added to your account)

Place the phone and all accessories including the waist pouch into a box and affix the provided label to the outside. The package should be dropped into any UPS drop box, left at any UPS authorized shipping location or given to any UPS driver. If you choose to ship your phone any other way please obtain a tracking number and insurance of no less than \$100. Phones should be addressed to: Shipping Dept. 1912-B Flatbush Ave Brooklyn, NY 11210. Customer is responsible until phone is received.